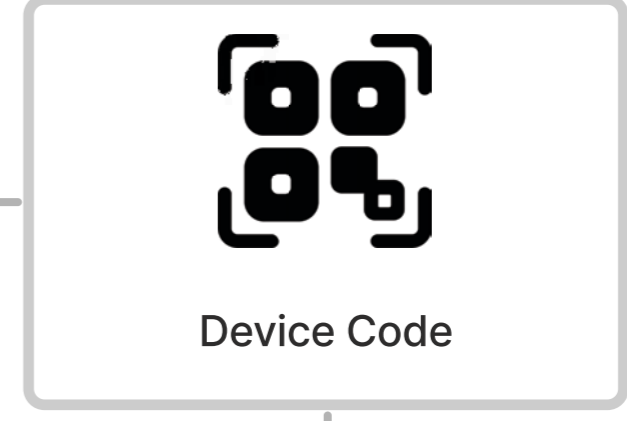
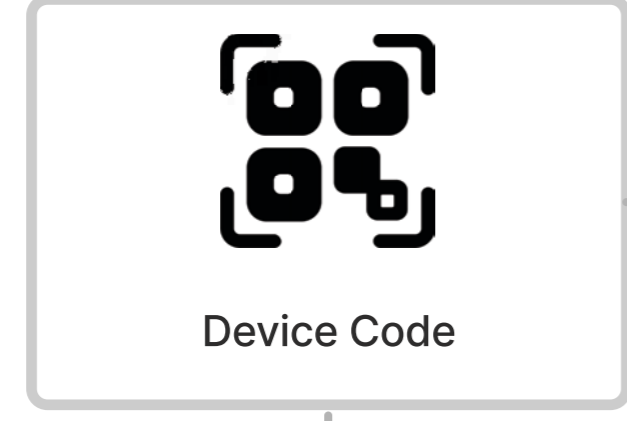


Anna is looking for the perfect match ...

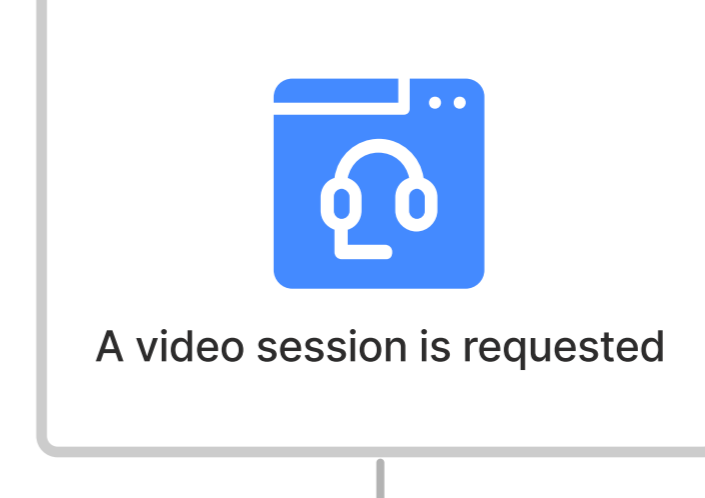
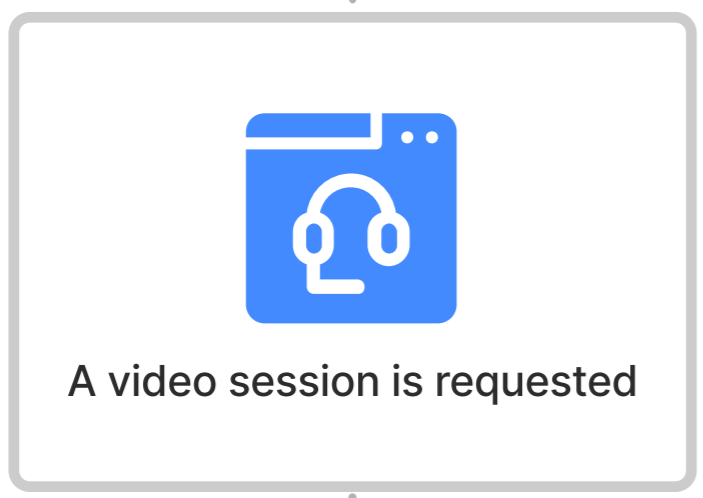
Anna
Code User

Which device?



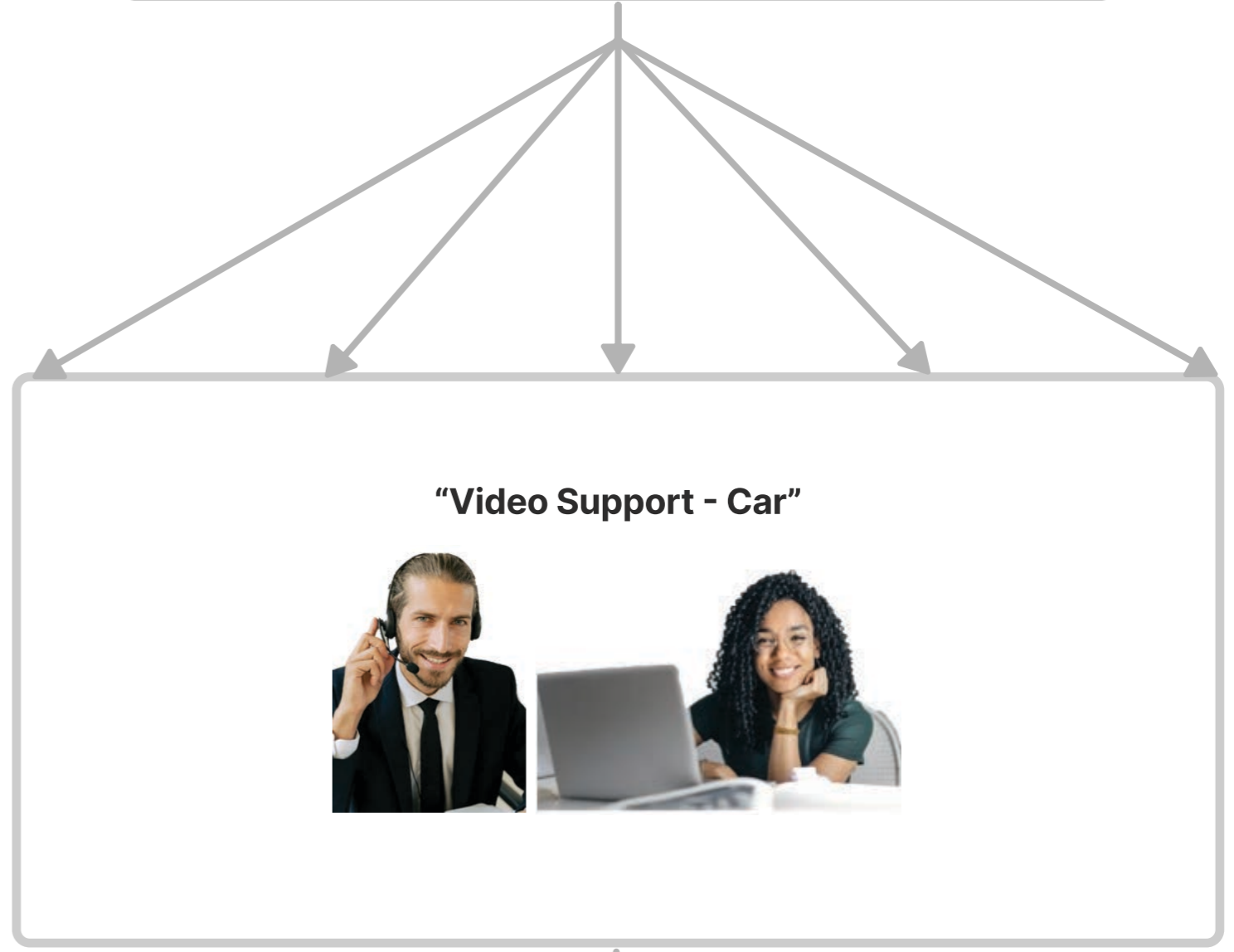
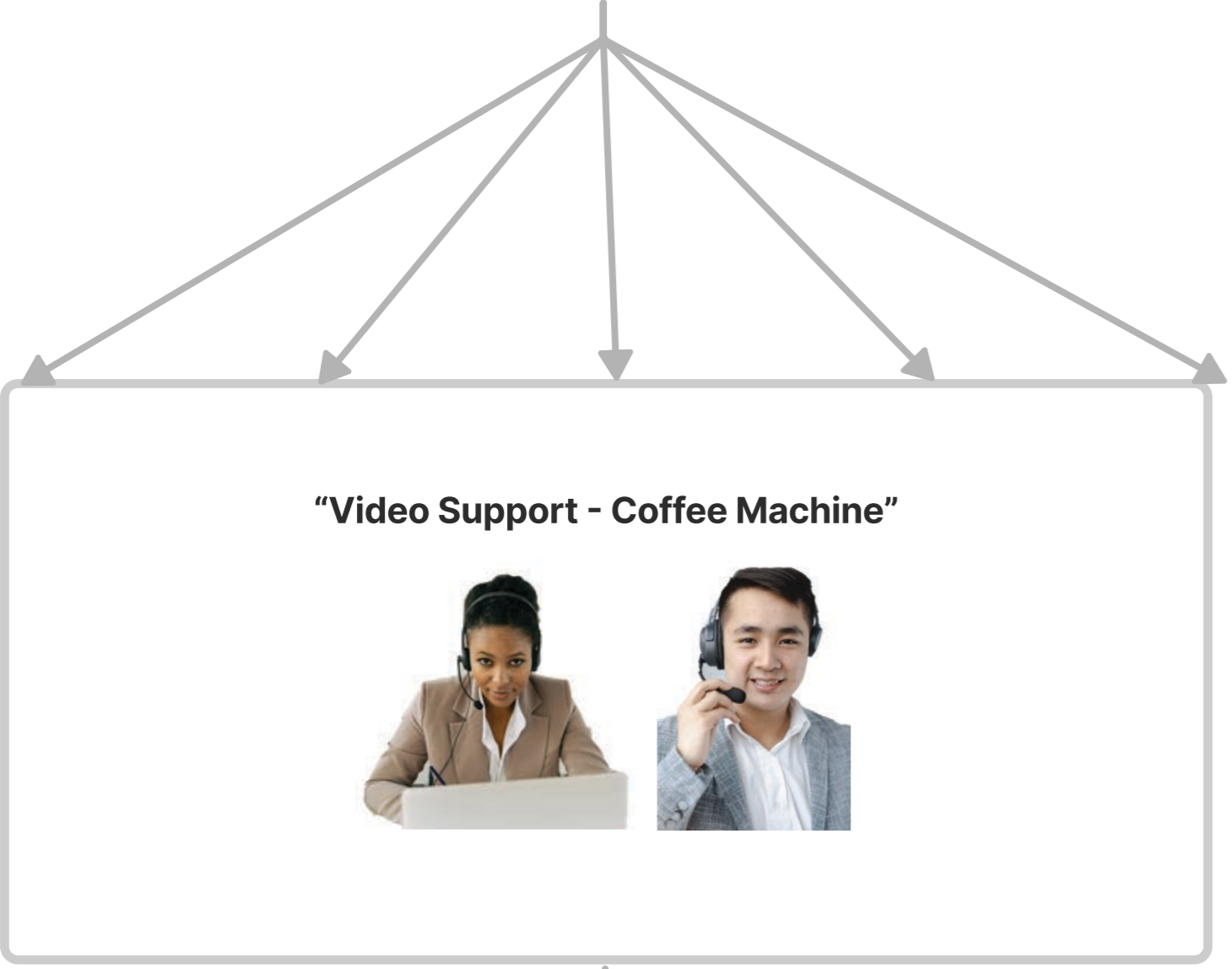
Template	"Coffee Machine"
Video Session Settings	
Notifications	"Video Support - Coffee Machine"

Template	"Car"
Video Session Settings	
Notifications	"Video Support - Car"



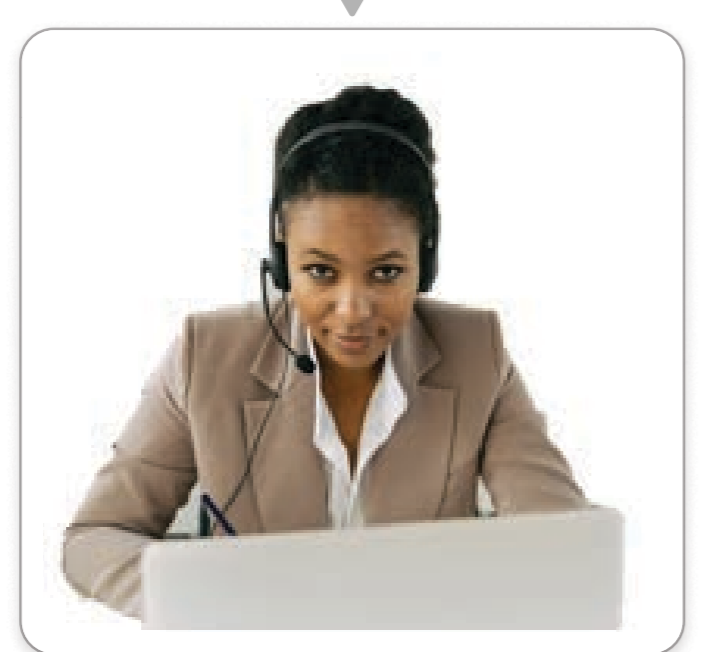
All members of the group
"Video Support - Coffee Machine"
receive a notification:
"A video session was requested"

All members of the group
"Video Support - Car"
receive a notification:
"A video session was requested"

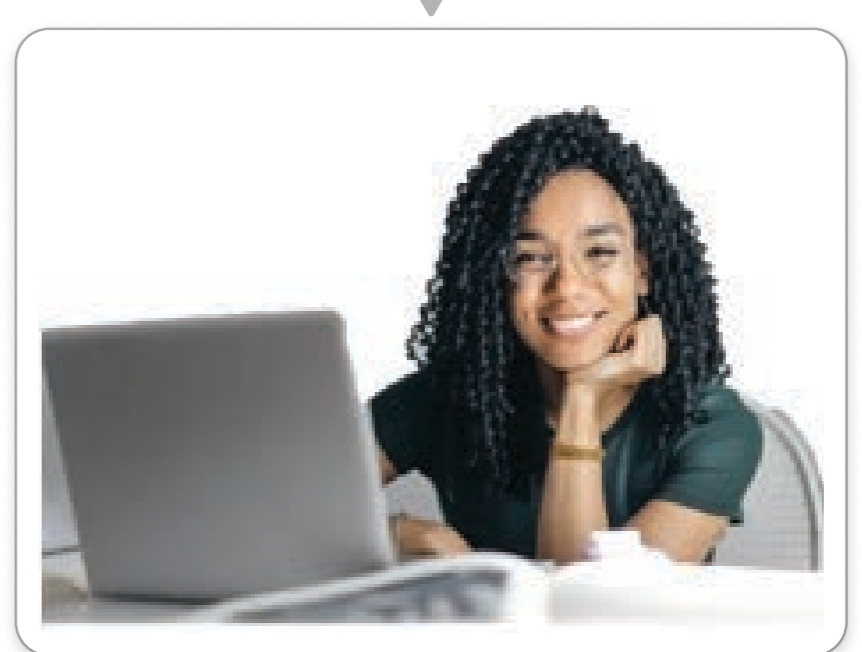


Depending on availability, skills, etc.,
the most suitable employee
answers the request

Depending on availability, skills, etc.,
the most suitable employee
answers the request



Michelle K.
Coffee Machine
Video Support



Victoria S.
Car
Video Support